

**FOR IMMEDIATE RELEASE:** Watertown, MA – 3/10/22



## **Watertown Library Lockers Allow For 24/7 Book Pickup**

[WATERTOWN] Lockers at the Library? That's right. The Watertown Free Public Library (WFPL) is launching a new outdoor pickup option which will make it easier for anyone to pick up materials twenty-four hours a day, seven days a week.

Those who have used Amazon or UPS pickup lockers will be familiar with the concept: simply request an item online, wait for a notification, then unlock your materials by scanning your phone—or in this case *library card*—at a locker outside the Library.

“We know that some people can’t always make it to the Library during open hours, and many of our patrons prefer to pick up their materials outside as a Covid precaution” says WFPL Circulation Supervisor Katie Kottas. “Hold lockers will make it easier to access materials from the Library, when and how it works for you.”

Excited to take advantage of this new service? Here’s how it works:

- 1. PLACE A HOLD:** Use WFPL [online catalog](#) or call the Library at 617-972-6431.
- 2. CHOOSE YOUR PICKUP LOCATION:** When you place a hold online, select “Watertown Lockers” as your pickup location. When you place a hold over the phone or in person, please specify that you want to pick up your materials at a locker.

Please note that Library can't change your pickup location once your materials are in transit. If your materials are sent to the Circulation Desk, they cannot be moved to a locker after they arrive. You must choose "Watertown Lockers" as your pickup location *when you place a hold*, not after your items arrive at WFPL.

- 3. WAIT FOR A NOTIFICATION:** You’ll get an email or call when your holds are ready.
- 4. PICK UP YOUR MATERIALS:** Lockers are located on the parking lot side of the Library. Scan your library card at the locker kiosk and a door will pop open! You have seven days to pick up your materials.

Hold lockers replace WFPL’s previous curbside pickup system. Lockers provide more privacy for patrons and protect Library materials from weather and theft. Want to learn more? A tutorial video is posted online at [watertownlib.org/lockers](http://watertownlib.org/lockers). If you’d like help changing your hold pickup location, or have any questions, please call the Library Circulation Desk at 617-972-6431.

### **About WFPL**

The Watertown Free Public Library provides access to a wide variety of popular materials, resources, services, and programs that fulfill the informational, cultural, and recreational needs of Watertown and surrounding communities. Our Library works to create an environment that attracts and welcomes users of all ages and abilities. For more, visit [watertownlib.org](http://watertownlib.org).

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